

Business Information Services

bishelp@sussex.ac.uk



**Sussex Direct: Security Incident Reporting Log**

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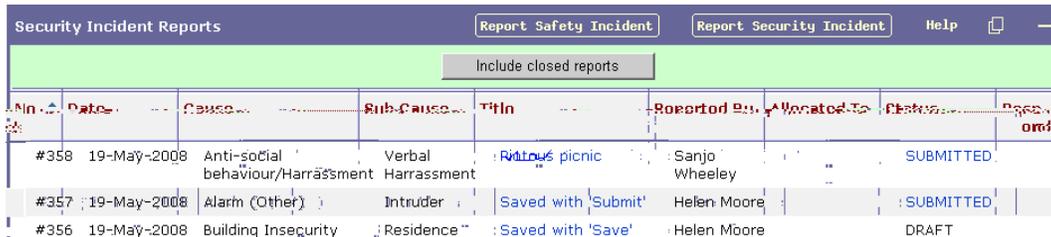


## Making Changes to the Incident Report

If you would like to make any changes to a **submitted** report, contact the Administrator who has the facility to do so. For example, you may receive more accurate details on the time/date of the incident.

## Managing the Security Incident Report (for Administrators)

The Administrator manages submitted Incident Reports.



The screenshot shows a web application interface for managing security incident reports. At the top, there is a header bar with the title "Security Incident Reports" and two buttons labeled "Report Safety Incident". Below the header is a green bar with a button labeled "Include closed reports". The main content is a table with the following columns: ID, Date, Cause, Sub-Cause, Title, Reported By, Allocated To, Status, and Assign To. The table contains three rows of data:

ID	Date	Cause	Sub-Cause	Title	Reported By	Allocated To	Status	Assign To
#358	19-May-2008	Anti-social behaviour/Harrasment	Verbal Harrassment	At picnic	Sanjo Wheeley		SUBMITTED	
#357	19-May-2008	Alarm (Other)	Intruder	Saved with 'Submit'	Helen Moore		SUBMITTED	
#356	19-May-2008	Building Insecurity	Residence	Saved with 'Save'	Helen Moore		DRAFT	

Once the Incident Report has been **submitted**, the Administrator will be able to manage it. This means that they will be able to allocate the report to a member of staff, change the details and status of the report, and enter an Admin Code for the report.

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**Edit Security Incident Report #358** Cancel Save Help

**Date From:** 19-May-2008 **Date To:** 19-May-2008  
**Time From:** 15:35 **Time To:** 16:10

**Cause:** Anti-social behaviour/Harrasment **Sub-Cause:** Verbal Harrasment

**Incident Title:** Rites picnic

**Describe Incident:** Many loud, anti-social remarks were directed at staff and students

**Building:** **Room:**

**Involved Person 1:** Staff **Involved Person 2:** Crystal Baranus **Involved Person 3:** Carlo Wheeler  
**Involved Person 4:** Krista Whittess

**Involved Person 5:** Joseph **Involved Person 6:** Peter, Witness

**Comments:** I have contacted the Police. The offenders are known.

**Advise**

Incident Status History						
Action Description	Date	Status	Allocated To	Responded	Response Text	
Assigned to Police, about Police...	21/05/2008	ALLOCATED	Enabling Help...	<input checked="" type="checkbox"/>	I have contacted the Police. The offenders...	
21/05/2008	SUBMITTED					

The Administrator can carry on adding comments for the Security Officer to respond to until the incident has been completed. Once the incident has been completed, the Administrator can close it. It will appear on the Security Officer's **'Incident Status History'** table as being closed. The Administrator is the only person who can close the incident.

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## Safety Incidents

### The Safety Incident Reporting Log ...

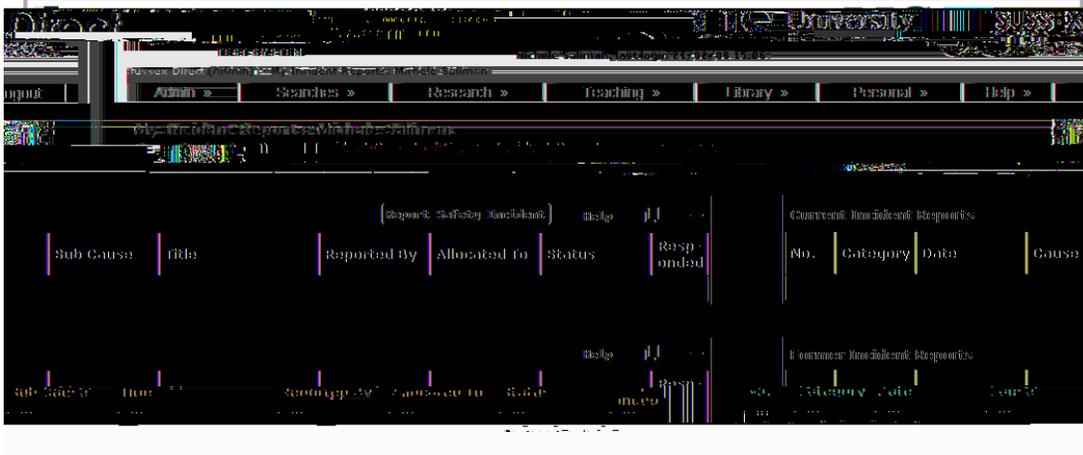
- enables users to report and submit Health and Safety incidents
- enables the Health and Safety Administrator to allocate incidents to a Health and Safety Advisor (HSA) for action and comment
- enables users to record a log of correspondence between the HSA and the Health and Safety Administrator

### Reporting the Incident

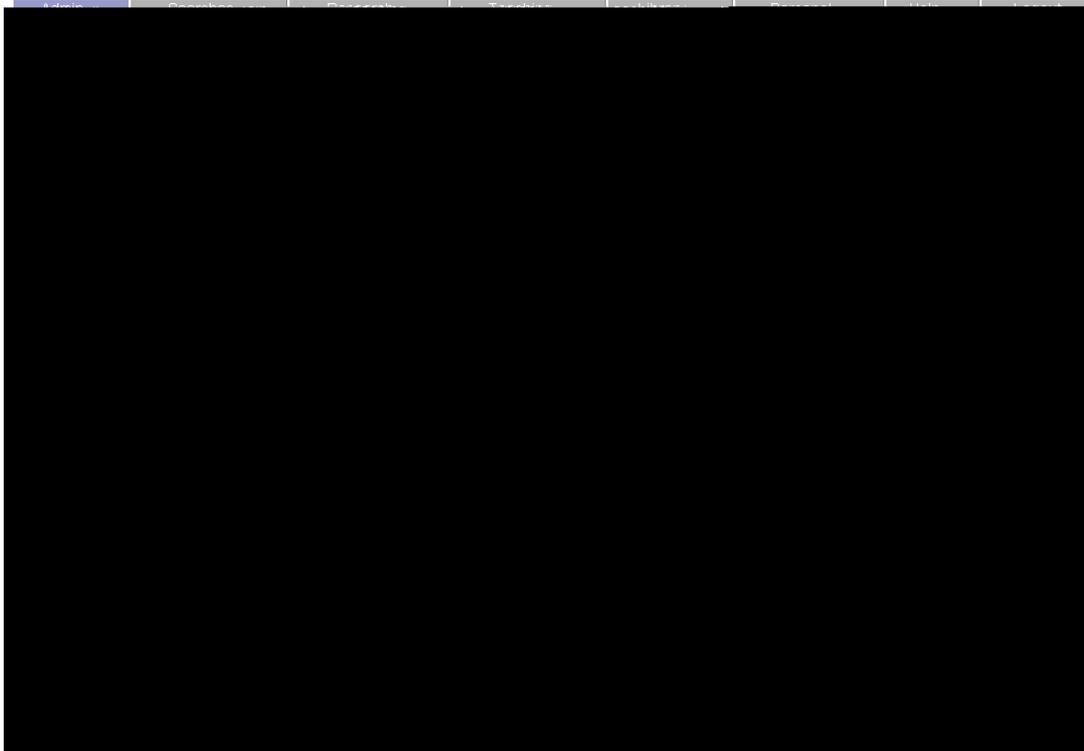
1. From the **Admin** tab, click on **Incident Reports**



2. The **Current Incident Reports** table shows all incident reports which you have made (saved and allocated to yourself) or those allocated to you by the Health and Safety Administrator. The **Former Incident Reports** table shows incidents, which you have reported, but which have been allocated to someone else, or incidents which have been closed.



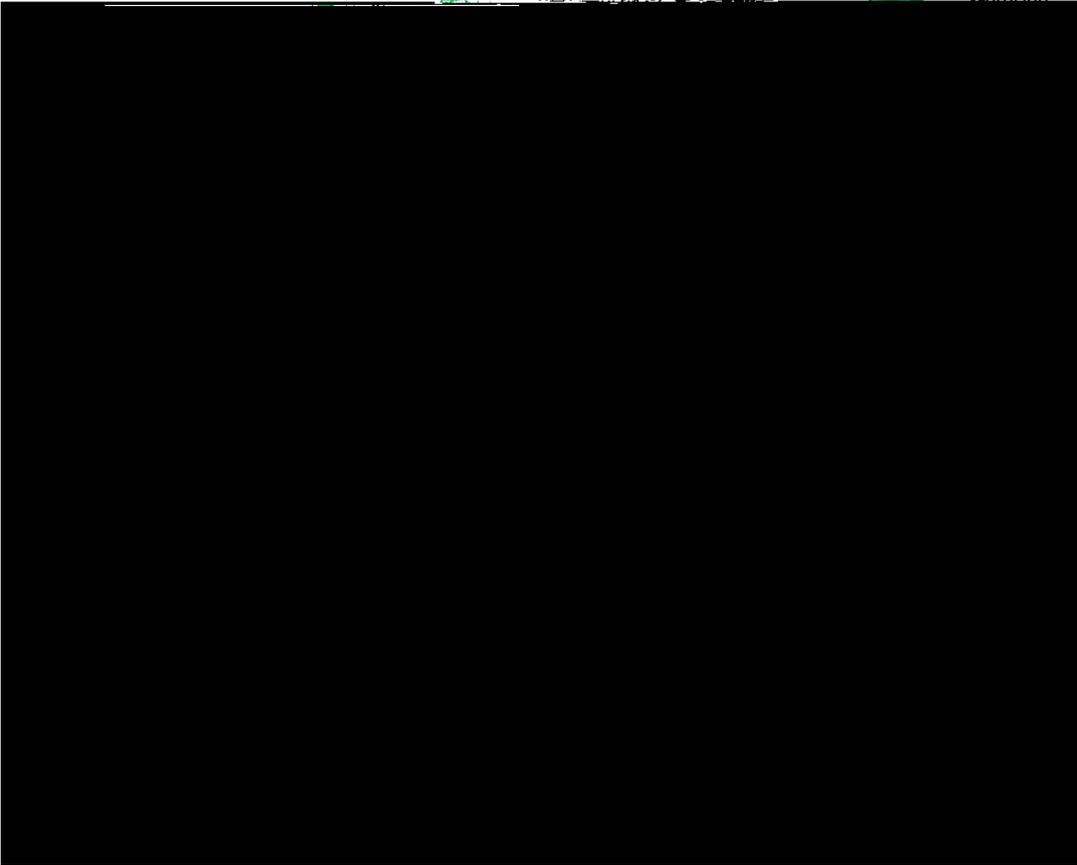
3. Click the **Report Safety Incident** button to start recording a safety incident.



4. Complete the Incident Report form

- a. The **Cause** and **Incident Title** fields are mandatory
- b. It is important that you record the Age and Contact Details [address and contact number] and the Line Manager's name if a staff related incident.
- c. Flag if **First Aid** was given or wy

6. Health and Safety Advisors or nominated staff responsible for overseeing all health and safety



5. Once the HSA has saved their response then a tick will appear in the '**Advisor Responded**'